



Re: MODEL OF CARE TRAINING 2017

Centers for Medicare and Medicaid Services (CMS) / Dual enrollees - **mandatory requirement**

Molina Healthcare of California is required to provide annual training to our entire care network regarding its Model of Care program for dual eligible enrollees. The Model of Care is the architecture for Molina’s care management policy, procedures and operational systems for our Medicare/Dual eligible population.

We have enclosed written training materials of the Molina Model of Care for your review and reference.

Please sign this form as evidence of your training on the Molina Healthcare Model of Care.

If you wish to have specific policies and procedures, you may request them by calling your Molina Provider Services representative. You may also access our Care Management program information and Clinical Practice Guidelines through our website at www.MolinaHealthcare.com.

Thank you for your immediate response and cooperation. This training requirement is mandated by CMS and must be performed annually. Please fax this signed and dated form to your respective county, listed below.

Attention: Provider Services

Los Angeles County (855) 278-0312
Riverside/San Bernardino (909) 890-4403
Sacramento (916) 561-8559

San Diego (858) 503-1210
Imperial (760) 679-5705

Sincerely,

Milaine Isaac
AVP, Provider Services, LA/IE/OC
AVP, Market Leader, LA/IE/OC

Model of Care Training Confirmation CY 2017

I have received and reviewed the written materials for the SNP/MMP Model of Care training.

Print Provider Name	
Print Clinic/Practice Name	
Signature	
Date	
State	